

May 13, 2021

<p style="text-align: center;"><b>Apology and Notification of Potential Information Leak due to Unauthorized Access</b></p>
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We have determined there is a possibility that some information on the file server used by Komori America Corporation (a subsidiary of Komori Corporation in the U.S.) has been leaked due to unauthorized outside access.

This is a report on the facts that have become clear and on Komori's response to this incident.

On February 8, 2021, an abnormality on this server was detected, and a ransomware attack on the server was confirmed. The server was immediately halted, and outside access was cut off. Thereafter, server recovery work and security countermeasures for this kind of attack were undertaken by an outside security specialist company. However, it was later confirmed that data thought to be from this server had been released.

Komori Corporation and Komori America Corporation has reported the damage to appropriate law enforcement authorities and we are currently working to identify the extent of the damage with the assistance of outside cybersecurity and data privacy professionals. This investigation is ongoing. If additional relevant details of the situation become known, we will make a further report.

This was an attack on the U.S. subsidiary's server, and Komori Corporation, its subsidiaries in Japan, and its subsidiaries outside of the U.S. are not affected by this attack, as they have different network environments.

We deeply regret the trouble and distress this may cause. If you have any questions regarding this matter, please contact the following office:

Komori America Corporation

Tel: 1-847-545-4018 (9:00 a.m. to 5:00 p.m. US time, Monday through Friday, excluding US national holidays)

Komori Corporation Information System Group

Tel: +81-3-5608-7855 (9:00 a.m. to 5:00 p.m. Japan time, Monday through Friday, excluding Japanese national holidays)